



Lisa Plener
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Ahmet Onder
Envirotech

Dear Ahmet:

I am writing to you today, long overdue but when I had the most recent service call it reminded me again of the amazing service I received from Envirotech this past fall.

When we decided as a company to make a move to a new premise it was a very large undertaking that included only the few available staff members that had time to help while still performing their own tasks. We interviewed and visited 5 companies for office furniture including used, barter, refurb and new suppliers. We were able to have a large range of furniture in any style if the money was unlimited, we would be able to climb through a mountain of used furniture if we had time to mix and match and finally when we came upon Envirotech we were held by the hand and everything was EASY.

We had options, we had colour choices and we had different levels of exceptional refurbished equipment that most, in our office still deem as brand new, including the president. You made the task of drafting out the premises so easy that we used your drawings for all the other services. You made the placement and logistics of everyone's needs so simple that I can truly say it was effortless on my behalf.

When move in date came and everyone said that we would not be able to pull off 22,000 sq ft of new space on time, you were there, to the minute, to the plan. Your expert service team made it a pleasure to stay with when they chose to work until 12:30 am the following day to ensure we were on time (with time to spare) for the next service team to install the IT equipment.

I am always nervous when companies say they stand behind their product 100% , but Ahmet you truly did an outstanding job repairing overhead doors when we had a leak, moving tables and cabinets when people changed their mind and when we needed to add additional equipment 5 months later you where there efficiently again.

I realize it is five months later, but I have a to-do list and on that list was a letter of thanks, and it is never too late to say thank you.

Sincerely

Creative Bag Co. Ltd

Lisa Plener
General Manager,